



M R TOURS AND TRADERS PVT. LTD.

Safety, Comfort & Service with Excellence

हम किसी के जैसा नहीं
और कोई हमारे जैसा नहीं

"A Premier Taxi Service Company for Corporates & Retail"

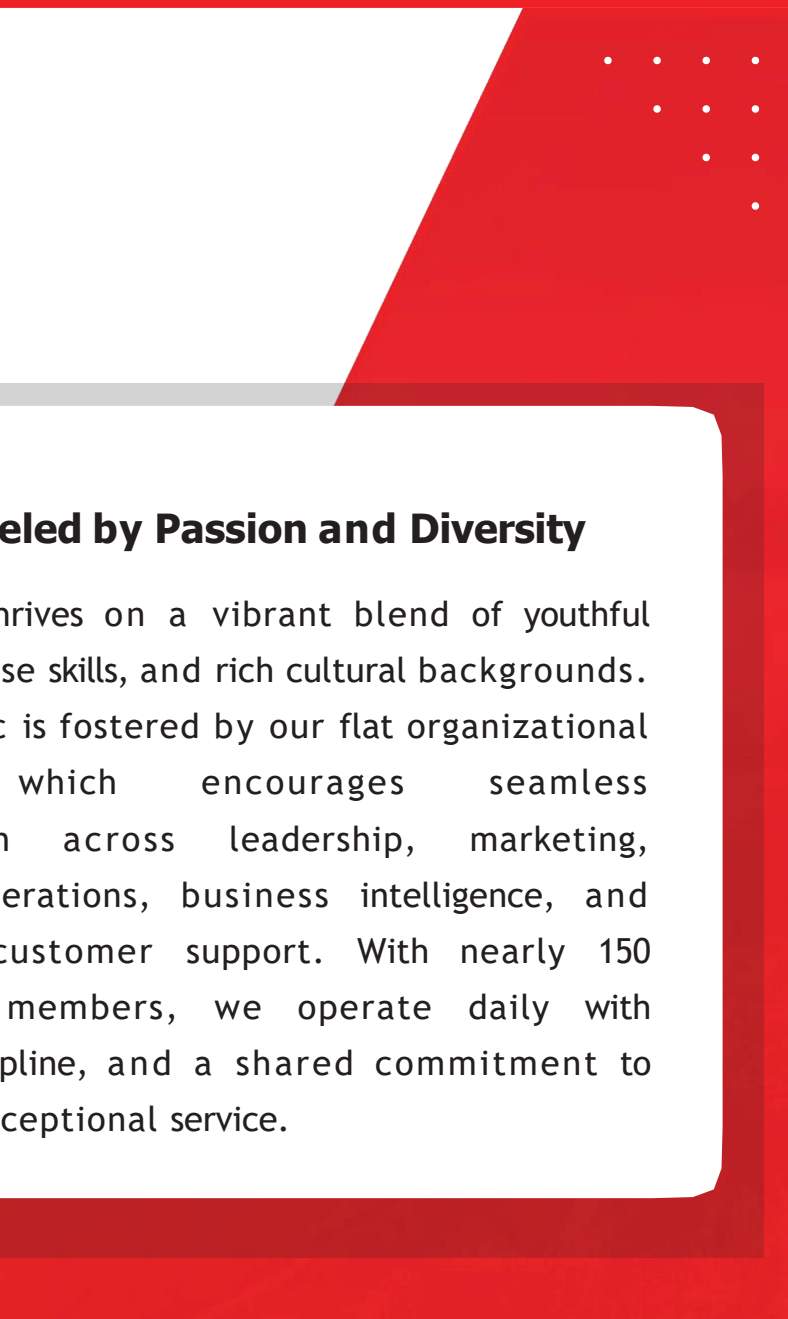
www.mrtourandtraders.com

About Us

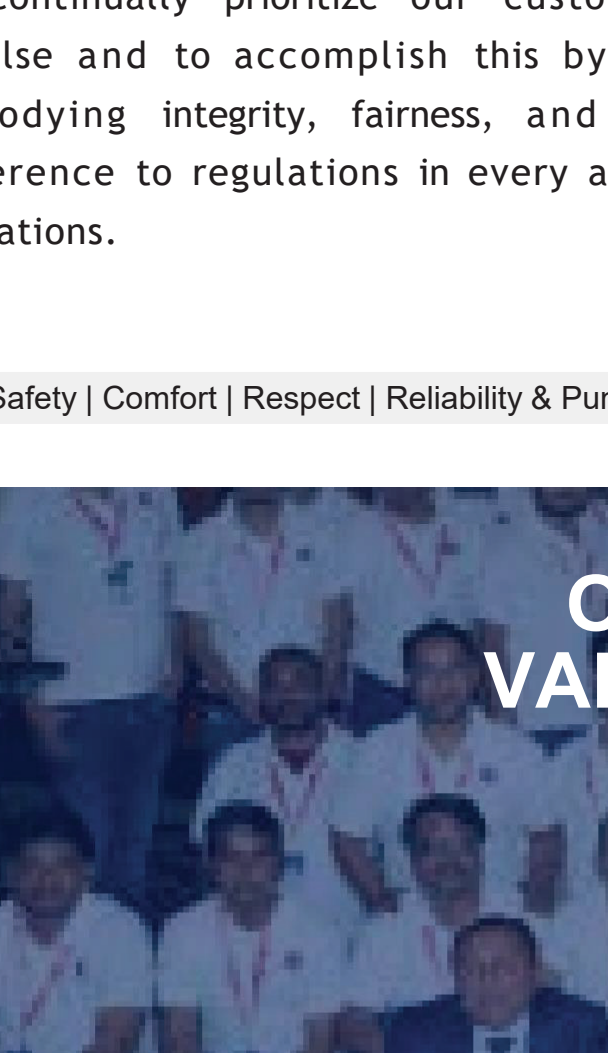


M R TOURS & TRADERS: Your Reliable Taxi Partner Across India

- Experience, Reliability, Affordability**
M R TOURS & TRADERS, a trusted name in taxi services since 2005, offers reliable and affordable travel solutions across India. With over 100 cities served and a fleet of 200+ taxis, we ensure a smooth journey wherever you go.
- Your Comfort is Our Priority**
Our dedicated team, both in offices and on the road, understands your needs. We offer a diverse range of cabs, from economical to luxury, all prioritizing cleanliness and reliability at competitive prices.
- Beyond Taxi Rentals**
M R TOURS & TRADERS goes beyond just taxis. We collaborate with hotels, arrange local sightseeing, and provide outstation travel and tour packages. Trusted by companies like Reliance and TATA, we offer comprehensive travel solutions.
- Convenience at Your Fingertips**
M R TOURS & TRADERS utilizes cutting-edge technology to ensure the lowest prices and well-maintained vehicles driven by professional chauffeurs. Our 24/7 online reservation system provides convenient booking nationwide.



The CEO's Promise



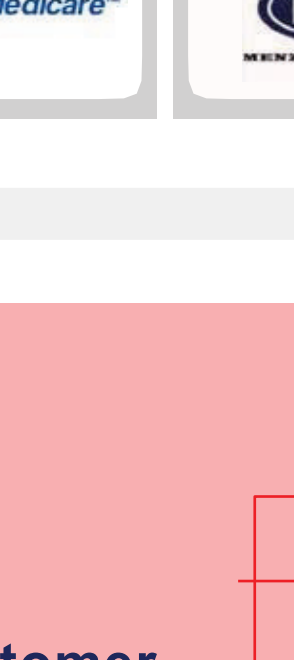
KAPIL JHA
CEO

A Team Fueled by Passion and Diversity

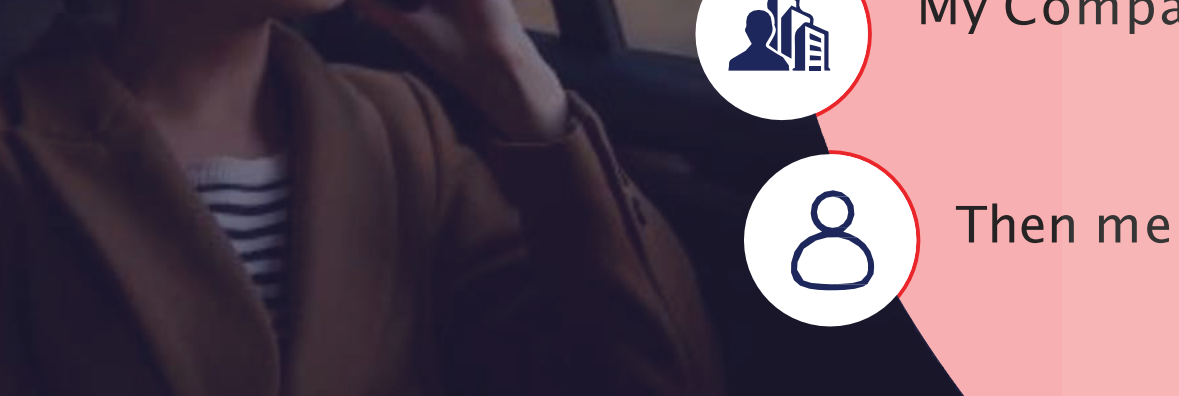
Our team thrives on a vibrant blend of youthful energy, diverse skills, and rich cultural backgrounds. This dynamic is fostered by our flat organizational structure, which encourages seamless collaboration across leadership, marketing, business operations, business intelligence, and dedicated customer support. With nearly 150 passionate members, we operate daily with respect, discipline, and a shared commitment to delivering exceptional service.

Ownership & Accountability | Organisation Culture & Service

Vision



To become the premier provider of safe, comfortable, and affordable taxi services. We aim to achieve this vision through the synergistic combination of cutting-edge technology and unparalleled human support, ensuring that every customer experience exceeds expectations.



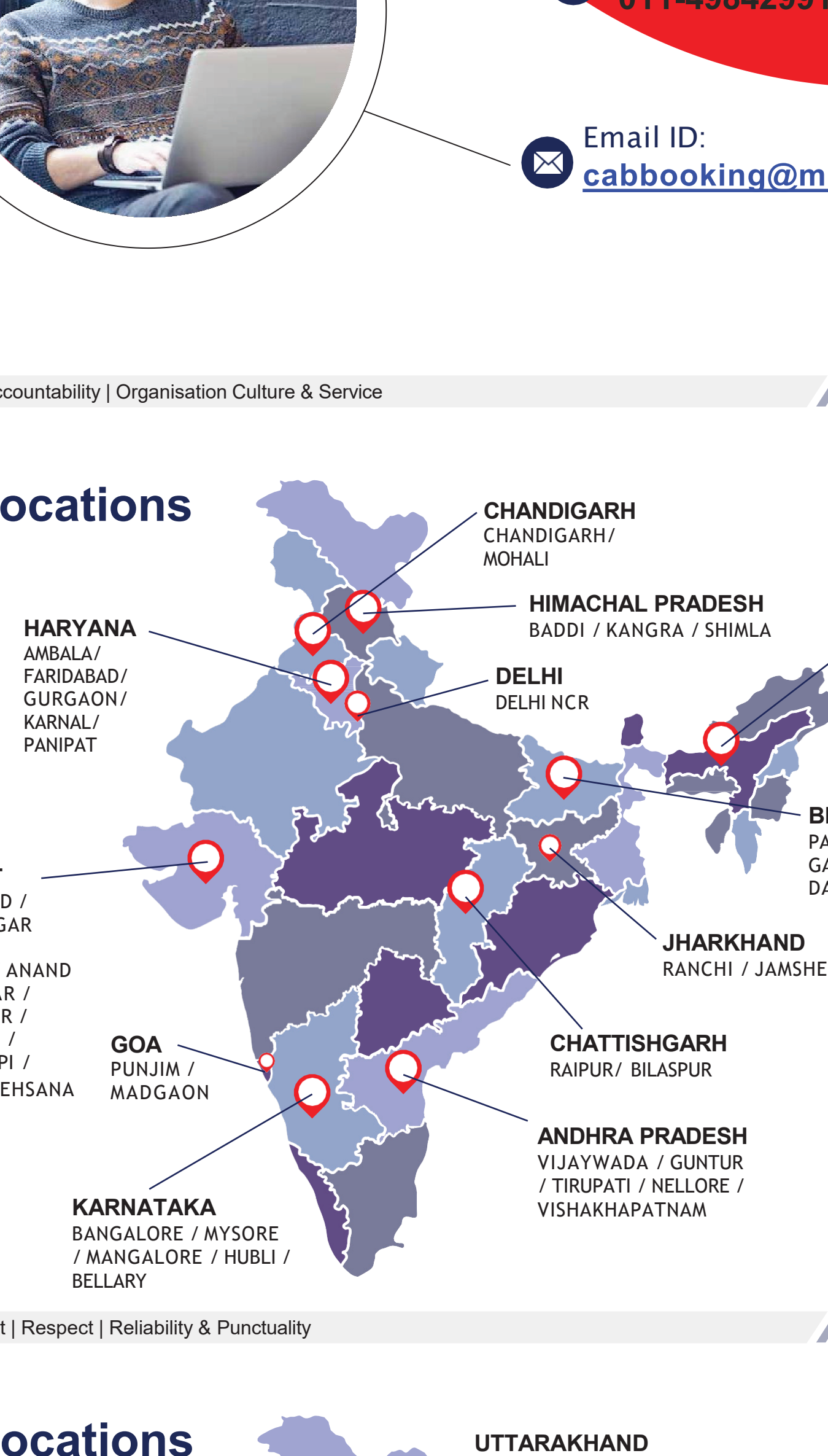
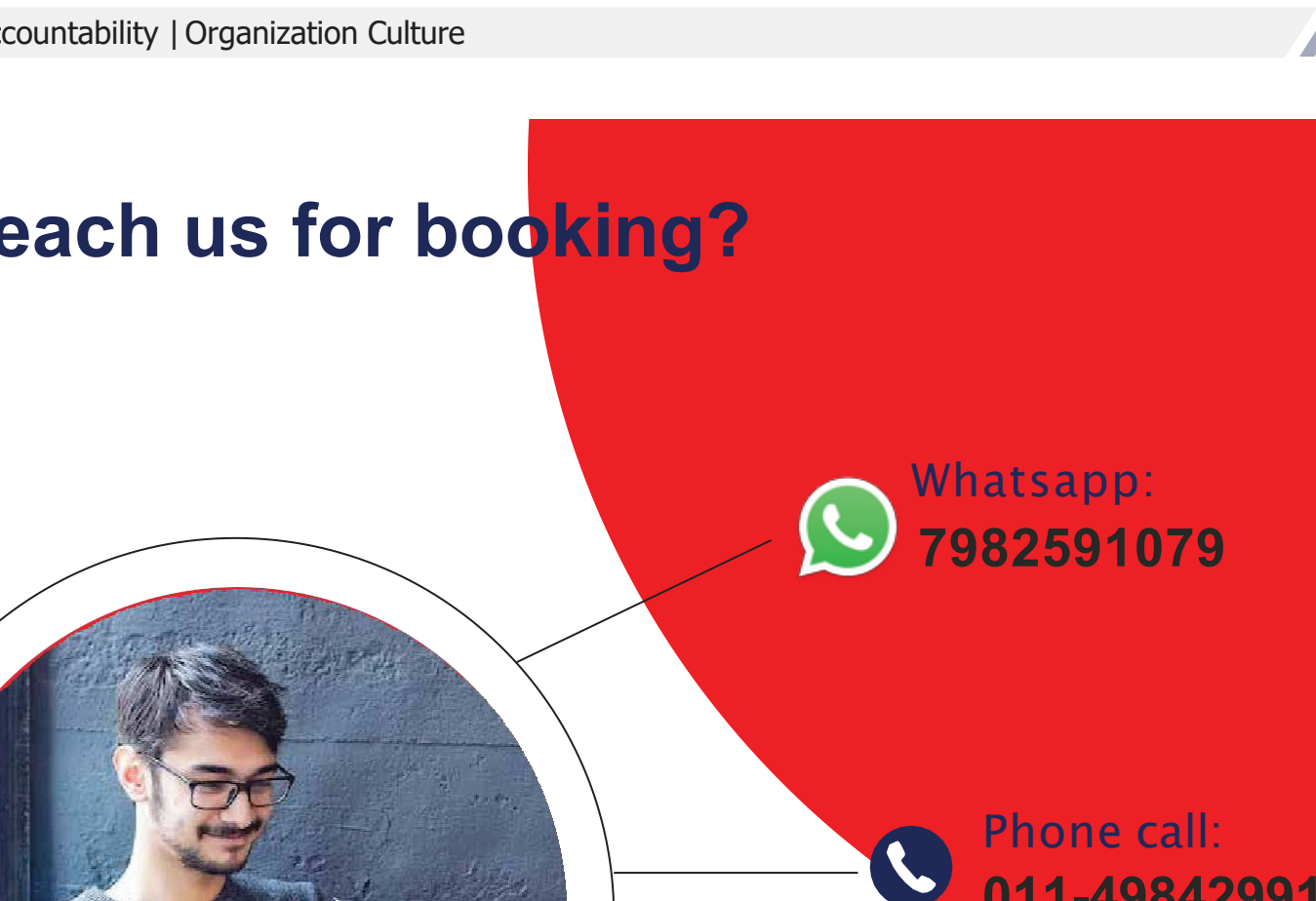
Mission

To continually prioritize our customers above all else and to accomplish this by consistently embodying integrity, fairness, and unwavering adherence to regulations in every aspect of our operations.



Safety | Comfort | Respect | Reliability & Punctuality

OUR PIONEERS & VALUED CUSTOMERS



Cleanliness & Comfort | Service with Excellence | Sustainability Initiative

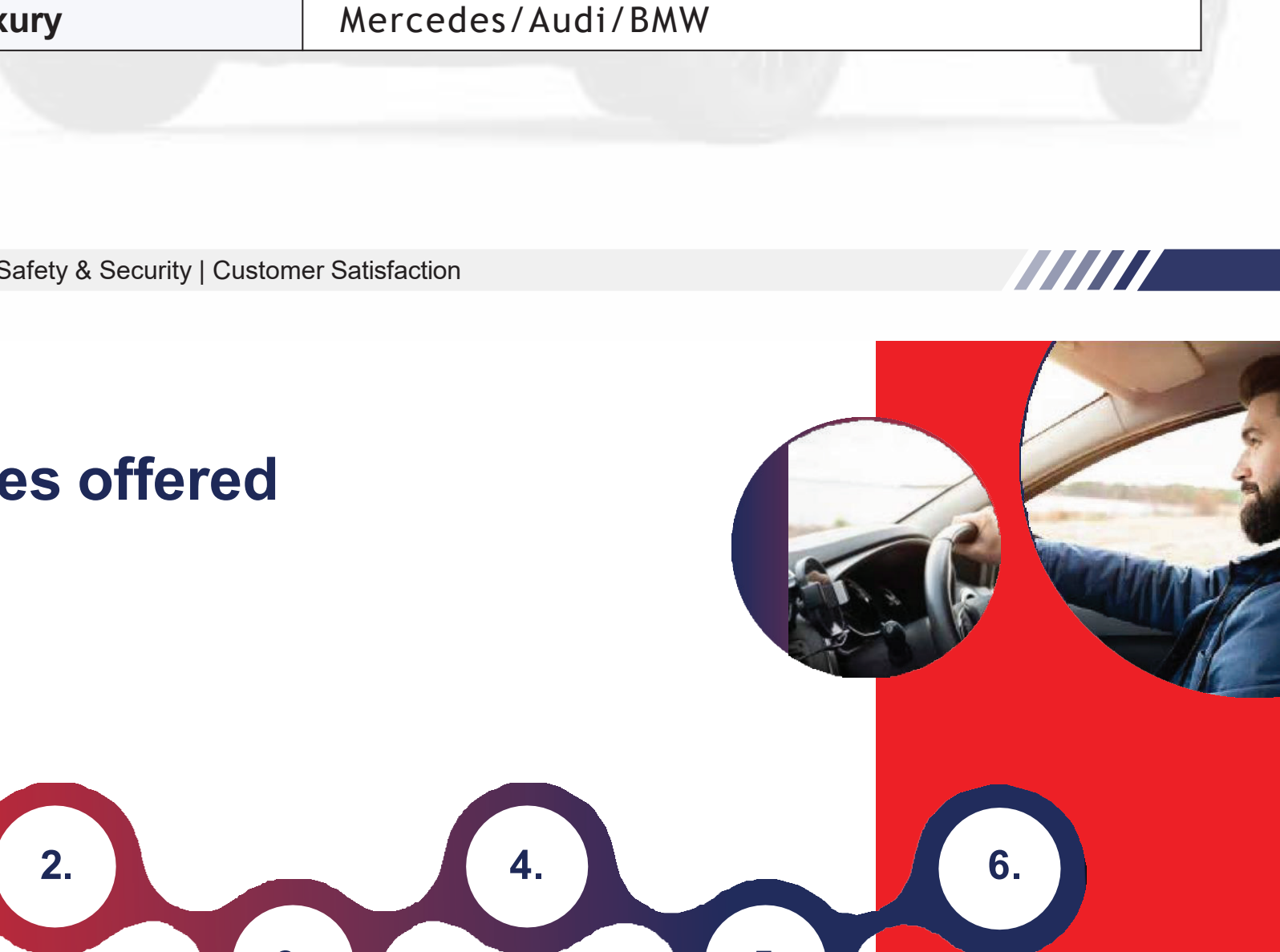
OUR COMMITMENT WHO COME FIRST?



Growth Strategies | Safety & Security | Customer Satisfaction

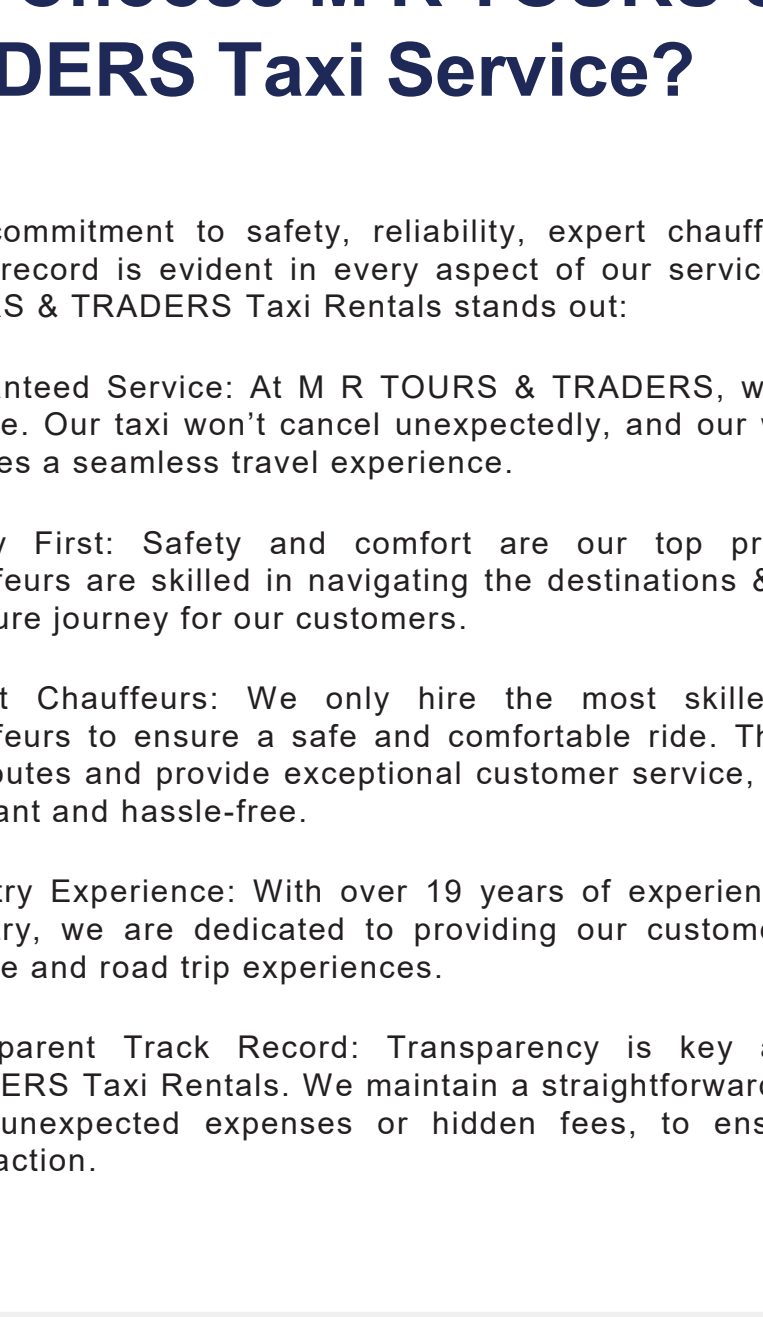
Booking Process

Please visit our company website
www.mrtourandtraders.com



Ownership & Accountability | Organization Culture

How to reach us for booking?



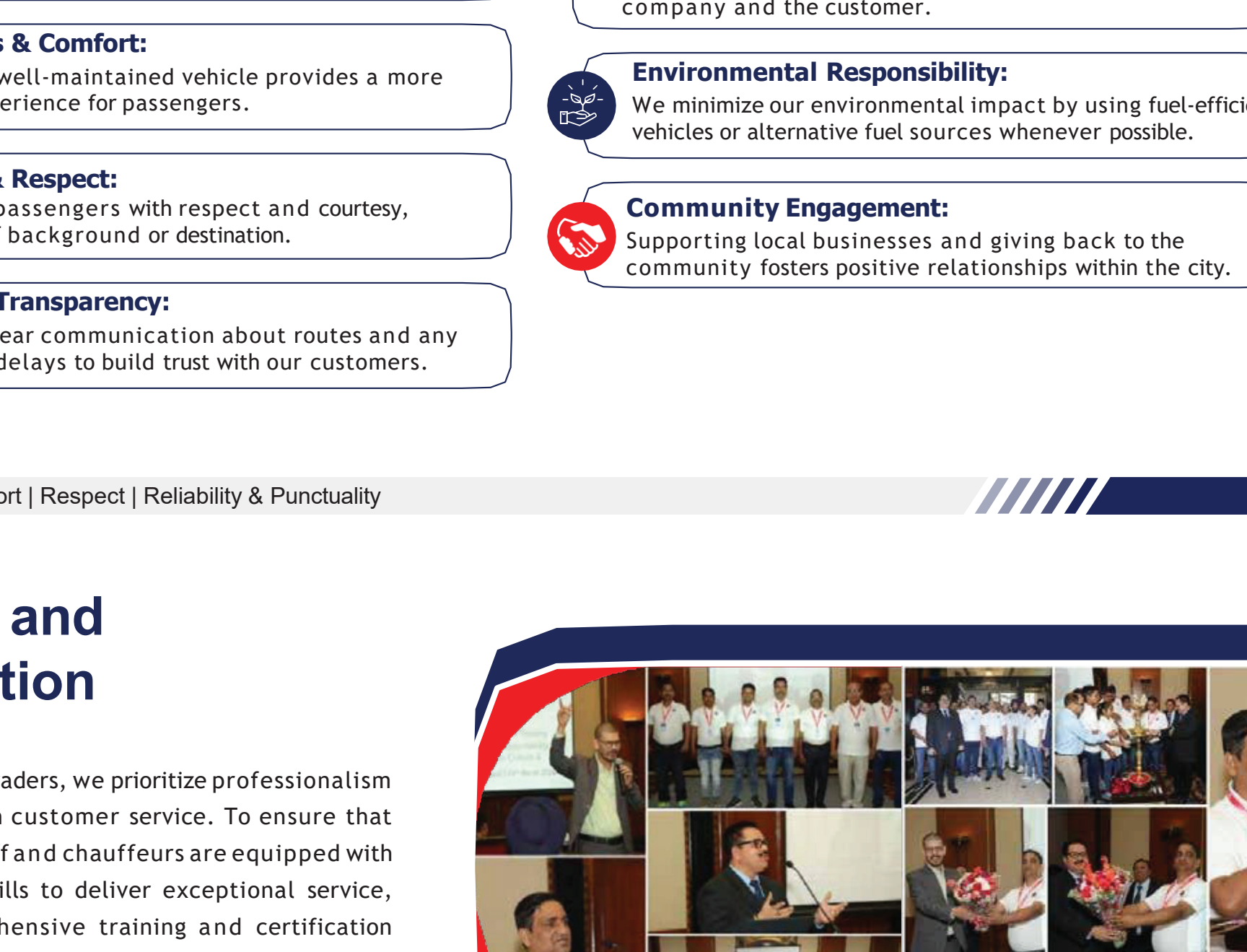
Whatsapp: **7982591079**

Phone call: **011-49842991**

Email ID: **cabbooking@mrtours.in**

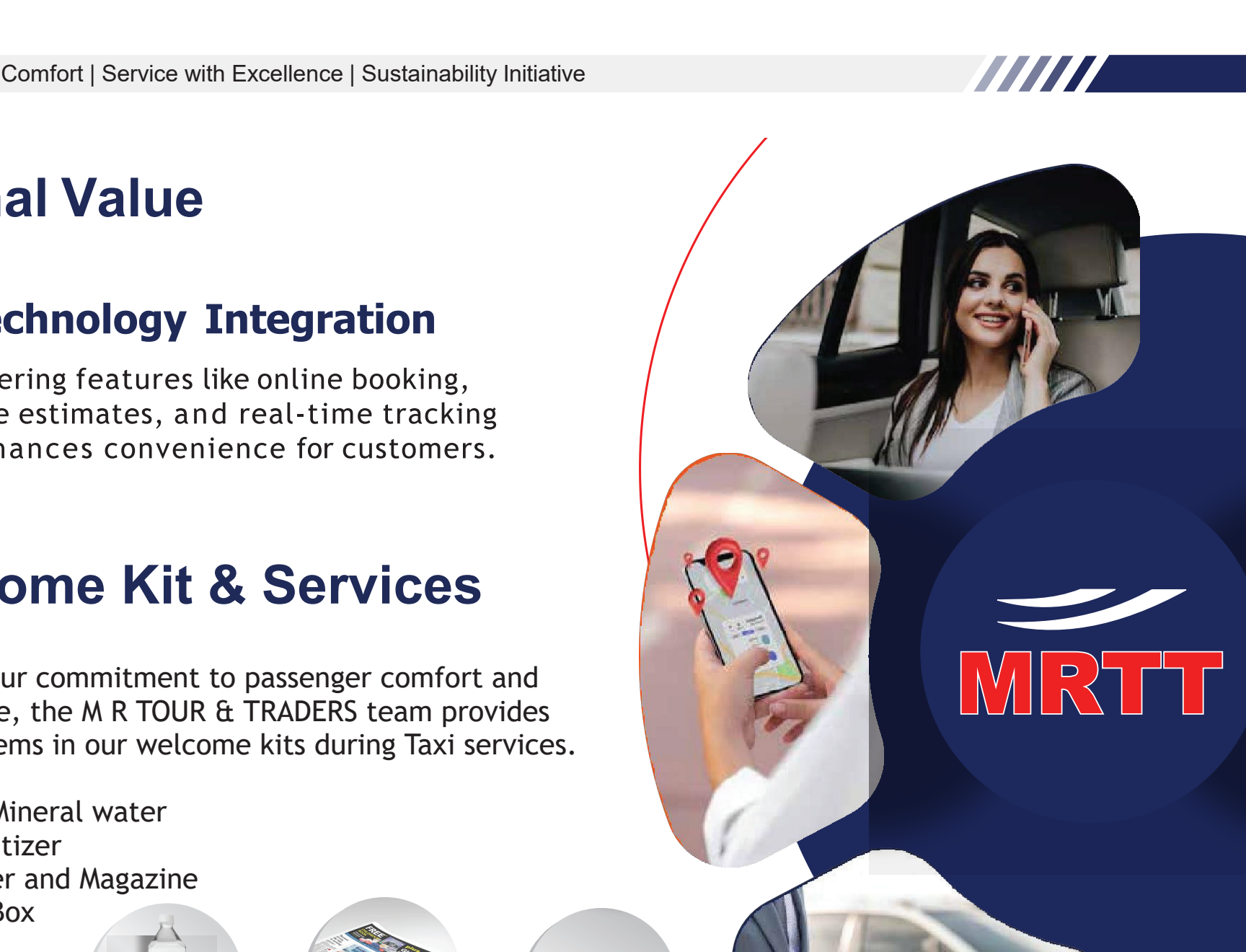
Ownership & Accountability | Organisation Culture & Service

Service locations



Safety | Comfort | Respect | Reliability & Punctuality

Service locations



Cleanliness & Comfort | Service with Excellence | Sustainability Initiative

Taxi Segment

Category	Type of taxis
Economy	Swift Dzire/ Toyota Etios/ Honda Amaze
Executive	Honda City/ Maruti Ciaz/ Hyundai Aura/ Venue
SUV	Maruti Ertiga/ Kia Cairns/ Mahindra Marazzo
Premium SUV	Fortuner/ Crysta
Semi Luxury	innova/ Camry
Luxury	Mercedes/Audi/BMW

Growth Strategies | Safety & Security | Customer Satisfaction

Key Services offered

- Business conferences, Delegations & VIP movements
- Festivals, Outings & Wedding events
- Tour packages, sightseeing, and outings.

Ownership & Accountability | Organization Culture

Why Choose M R TOURS & TRADERS Taxi Service?

- Our commitment to safety, reliability, expert chauffeurs, and a proven track record is evident in every aspect of our services. Here's why M R TOURS & TRADERS Taxi Rentals stands out:**
- Guaranteed Service:** At M R TOURS & TRADERS, we guarantee reliable service. Our taxi won't cancel unexpectedly, and our well-maintained fleet ensures a seamless travel experience.
- Safety First:** Safety and comfort are our top priorities. Our expert chauffeurs are skilled in navigating the destinations & locations, ensuring a secure journey for our customers.
- Expert Chauffeurs:** We only hire the most skilled and experienced chauffeurs to ensure a safe and comfortable ride. They are familiar with city routes and provide exceptional customer service, making your journey pleasant and hassle-free.
- Industry Experience:** With over 19 years of experience in the taxi rental industry, we are dedicated to providing our customers with exceptional service and road trip experiences.
- Transparent Track Record:** Transparency is key at M R TOURS & TRADERS Taxi Rentals. We maintain a straightforward billing system, free from unexpected expenses or hidden fees, to ensure our customers' satisfaction.



Growth Strategies | Safety & Security | Customer Satisfaction

Customer Service & Professionalism

- Safety:** Safety is our top priority. Passengers should feel secure & confident in the hands of our skilled & responsible chauffeurs.
- Reliability & Punctuality:** Customers rely on taxis to get them where they need to be on time. Consistent service and prompt arrival are essential.
- Cleanliness & Comfort:** A clean and well-maintained vehicle provides a more pleasant experience for passengers.
- Courtesy & Respect:** We treat all passengers with respect and courtesy, regardless of background or destination.
- Honesty & Transparency:** We ensure clear communication about routes and any unexpected delays to build trust with our customers.
- Professional Appearance:** We prioritize professional appearances for both our chauffeurs and company vehicles.
- Efficiency & Time Management:** Optimizing routes and minimizing wait times ensures efficient service and keeps costs down for both the customer and the company.
- Environmental Responsibility:** We minimize our environmental impact by using fuel-efficient vehicles or alternative fuel sources whenever possible.
- Community Engagement:** Supporting local businesses and giving back to the community fosters positive relationships within the city.

Safety | Comfort | Respect | Reliability & Punctuality

Training and Certification

At M R Tour and Traders, we prioritize professionalism and excellence in customer service. To ensure that our corporate staff and chauffeurs are equipped with the necessary skills to deliver exceptional service, we offer comprehensive training and certification programs conducted by top-tier trainers in the industry.

We believe in continuous learning and improvement. We also encourage ongoing professional development to ensure our team stays ahead in delivering exceptional service.

At M R Tour and Traders, we are committed to setting the standard for excellence in the hospitality industry. Our training and certification programs empower our team to deliver unparalleled service, ensuring that every client experience is nothing short of exceptional.

Cleanliness & Comfort | Service with Excellence | Sustainability Initiative

Additional Value

Technology Integration

Offering features like online booking, fare estimates, and real-time tracking enhances convenience for customers.

Welcome Kit & Services

As part of our commitment to passenger comfort and convenience, the M R TOUR & TRADERS team provides essential items in our welcome kits during Taxi services.

- Drinking Mineral water
- Hand Sanitizer
- Newspaper and Magazine
- First Aid Box

Thanks

A Lot for your time and attention

For further information & Business enquiries please contact

Office Details:
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